

About Our New Home Protection Plan

For more information on the PWC program,
contact any of our authorized new home sales
agents. Or, if you prefer, feel free to write or
call PWC directly at:

Professional Warranty Service Corporation
4443 Brookfield Corporate Drive
Suite 300
Chantilly, VA 20151

800-850-2799

www.pwsc.com



PWC Form No. 180 02/2009



About Our Warranty

As a quality new home builder, we are proud to offer our buyers the best insured warranty available today on their new home. Because of our relationship with **Professional Warranty Service Corporation, (PWC)**, we back our warranty with the strength of one of America's largest insurance organizations.



Home Buyer Advantage

We provide our buyers with an express **10-year limited warranty**. In the unlikely event that we cannot perform our obligations under the warranty, our insurer will be there to assume responsibility for our performance...at no cost to you. Most other insured warranty programs require a consumer deductible, so even if your repair is covered, it still costs you money.

Our Insurer is the Strongest in the Industry

The PWC program is underwritten by a member of **Zurich North America**, rated "A" by A.M. Best, one of the leading independent insurance company rating services.

Binding Arbitration Resolves Disputes Quickly and Easily

We're proud of our customer service record, but should a disagreement occur, the PWC program provides our home buyers with binding arbitration to settle disputes without costly legal services. The arbitration program allows an independent third party arbitrator to resolve disputes promptly and completely. Either party can request arbitration by submitting an \$80 deposit that will be refunded if they prevail. The process is binding and is enforceable in a court of law.

When You Sell Your Home...

If you decide to sell your home, the warranty is transferable to the new owner for the remaining term of our limited warranty. All the new owner has to do is complete the **"Subsequent Home Buyer Acknowledgment and Assignment Form"** found in the warranty document. This feature can be an attractive selling point for home owners or sales agents.

The combination of our customer service expertise, a clear and comprehensive warranty, and the backing of one of the largest insurers in the country allows us to provide you with a level of security unmatched in the industry. We will provide a copy of the warranty for you, and be glad to answer any questions.